# Rosalind Franklin University College of Pharmacy Workgroup on Racial Equity Position Statement and Action Plan Approved by the Pharmacy Executive Committee – August 24, 2020 Approved by the Academic Faculty Council – September 21, 2020

#### **Workgroup Membership**

#### **Students**

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#### College of Pharmacy Position Statement of Solidarity with the Black Lives Matter Movement and Commitment to Racial Equity

The College of Pharmacy at Rosalind Franklin University of Medicine and Science believes in social justice and equal opportunity, and stands in solidarity with the Black Lives Matter movement. We commit ourselves to creating an inclusive, equitable environment for honest dialogue, and the free flow of ideas among students, faculty, staff, and administration to address inequality, injustice, and social determinants of health. We are strengthening and expanding our focus on diversity, equity, and inclusion of marginalized individuals and groups. We are implementing comprehensive, sustainable actions and changes within the College of Pharmacy and the healthcare profession.

The College of Pharmacy recognizes that health care disparities and disproportionate treatment increase morbidity and mortality in the Black population. We repudiate any policy, institution, and/or behaviors that have allowed this to happen for so long. We commit to being agents of change for racial justice in local and global communities through research, teaching, and community service. We are committed to educating pharmacists who are empathetic and culturally aware of how racism, structural oppression, and inequality impact patients and our community. We affirm that Black Lives Matter.

#### **Action Plan Goals:**

- 1. Promote a common understanding of systemic racism
- 2. Provide Personal Development about Racism for Students, Faculty (including Preceptors), Staff, and Administration
- 3. Develop a system (culture) for reporting racism
- 4. Increase exposure to diverse environments and patients in introductory and advanced pharmacy practice experiences
- 5. Improve the didactic and experiential curriculum to ensure students are developing and maintaining skills that will convey cultural competency, and awareness of social determinants of health and healthcare inequalities
- 6. Expand co-curricular efforts to train and expose students to a multicultural environment
- 7. Expand extracurricular efforts to train and expose students to a multicultural environment.
- 8. Improve diversity among the faculty, staff, administration, and student population.
- 9. Expand Scholarship and Research initiatives in a way that is inclusive and respectful to marginalized communities
- 10. Extend efforts to support advocacy and impact policy for marginalized communities within local, state, and national organizations

#### Each Goal contains the following follow-up items:

- Problem
- Objective to address problem
- Action needed to address objective
- Steps to address action
- Resources (for problem and steps)
- Responsible entity

## Alignment of COP Strategic Plan and Action Plan to Address Racial Equity

Strategic Plan Pillar	Goals of Action Plan
	(4) Increase exposure to diverse environments and patients in introductory and advanced pharmacy practice experience
Educational Outcomes	(5) Improve the didactic and experiential curriculum to ensure students are developing and maintaining skills that will convey cultural competency, and awareness of social determinants of health and healthcare inequalities
	(6) Expand co-curricular_efforts to train and expose students to a multicultural environment
	(7) Expand extracurricular_efforts to train and expose students to a multicultural environment.
Research and Scholarship	(9) Expand Scholarship and Research initiatives in a way that is inclusive and respectful to marginalized communities
	(8) Improve diversity among the faculty, staff, administration, and student populations.
Admissions, Recruitment, and	(4) Increase exposure to diverse environments and patients in introductory and advanced pharmacy practice experience
Community Engagement	(6) Expand co-curricular_efforts to train and expose students to a multicultural environment
	(7) Expand extracurricular_efforts to train and expose students to a multicultural environment.
Assessment	(5) Improve the didactic and experiential curriculum to ensure students are developing and maintaining skills that will convey cultural competency, and awareness of social determinants of health and healthcare inequalities
Faculty and Staff	(8) Improve diversity among the faculty, staff, administration, and student populations.
Professional Advocacy	(10) Extend efforts to support advocacy and impact policy for marginalized communities within local, state, and national organizations
	(1) Promote a common understanding of systemic racism
Health and Wellness	(3) Develop a system (culture) for reporting racism
Treater and Weinless	(2) Provide Personal Development about Racism for Students, Faculty (including preceptors), Staff, Administration

### The following approaches to each Goal continue to be in development and are subject to changes

Goal Statement 1	Problem	Objectives	Action needed	Steps to meet action	Resources	Responsible Entity Category (specifics to be determined)
Promote a common understanding of systemic racism	Lack of understanding among students, staff, and faculty regarding the historical basis of systemic racism, and how that leads to continued and current impact in general, in education, and in healthcare.  "Doctors aren't listening to us"- Serena Williams	Provide the historical context of racism, and its impact on healthcare and black lives.	Educate faculty, staff, and students about the:  • historical origins of racism  • origins and evolution of health disparities	<ol> <li>Required and optional learning opportunities</li> <li>Develop a "library" that houses relevant resources.</li> <li>Form discussion groups centered on required readings and/or multimedia presentations. Include warning regarding possible triggers.</li> <li>Create a seminar and workshop series about the history of racism</li> <li>Identify areas in the curriculum where historical context can be included</li> <li>Define the terms related to racism as it relates to systemic racism</li> <li>Ensure a shared understanding of the words regarding race and racism</li> <li>Create exercises to demonstrate and address systemic patterns of biased medical decision making</li> </ol>	-Medical Apartheid https://www.nytimes.com/2019/05/ 29/books/review/antiracist-reading- list-ibram-x- kendi.html?mc cid=7172827031&m c eid=05c0752aa6  Discrimination: Racism, sexism, heteronormativity, ageism Moral judgments of patient behavior Negative/blaming language Concern for medical education debt and choice of career path lgnorance of structural problems and solutions/services  Education Find ways to hold oneself accountable Use neutral language Ask more questions of your patients. Talk less, listen more. Cultivate structural humility	COP in its entirety

Goal Statement	Problem	Goals	Action needed	Steps to meet action	Resources	Responsible Entity
2						Category
Provide Personal	Students have	Provide	Create pathways to	1. Faculty:	Addressing solutions	Administration
Development	experienced	developmental	learn one's own	<ul> <li>Complete bi-annual CEs on Diversity &amp;</li> </ul>	https://www2.deloitte.com/content	Faculty development
about Racism for	cultural	activities for all	biases, increase self-	Inclusion	/dam/insights/us/articles/six-	representatives in COP
Students,	Insensitivity and	constituents of	awareness, recognize	<ul> <li>Require the use of resources to improve</li> </ul>	signature-traits-of-inclusive-	Student Affairs
Faculty	microaggressions	the COP	and address	teaching with regard to impact of racial	leadership/DUP-3046 Inclusive-	
(including	from faculty		microaggression	inequities on students and patients	<u>leader_vFINAL.pdf</u>	(coordinate with RFU
Preceptors),				<ul> <li>Train preceptors to maintain an objective</li> </ul>		efforts)
Staff, and	Examples:		Enhance	and open-minded perspective when	https://implicit.harvard.edu/implicit	
Administration	<ul><li>Dr. Sue is</li></ul>		interpersonal	assessing, diagnosing and treating	/takeatest.html	
	discussing APAP		knowledge about	multicultural, multi-racial, and varied socio-		
	overdosing. A		marginalized	economic patient populations, and when	https://www.youtube.com/watch?v	
	Hispanic student		populations	teaching multicultural, multi-racial, and	<u>=kKHSJHkPeLY&amp;list=PLzVEtD0k-</u>	
	suggests using			varied students	ZmzJI-	
	activated				zNSWMrgGzXPjR5J2n7&index=2	
	charcoal powder			2. All COP constituents:		
	for the antidote.			<ul> <li>Development for appropriate verbal and</li> </ul>		
	She says to that			nonverbal communication	https://cft.vanderbilt.edu/guides-	
	student, 'Is that			<ul> <li>Development to understand cultural</li> </ul>	sub-pages/teaching-race/	
	what you			perceptual differences in tone, body		
	practice in			language	https://www.pewsocialtrends.org/2	
	Mexico?"			<ul> <li>Development for constructive, non-</li> </ul>	019/04/09/views-of-racial-	
				judgmental listening and problem solving	inequality/	
	<ul> <li>Self-disclosure,</li> </ul>			<ul> <li>Implicit bias tests and training</li> </ul>		
	self-praise, and			<ul> <li>Exercises to understand microaggressions,</li> </ul>		
	confrontation is			Power exchange (differential)		
	not encouraged			<ul> <li>Role play to "live in another's shoes", e.g.</li> </ul>		
	in some cultures			accompany a person of color to see what it		
	(i.e. Asians) <u>(do</u>			is like to experience microaggression		
	<u>we want to</u>			<ul> <li>Complete exercises to align humanity and</li> </ul>		
	<u>include thisis it</u>			compassion within healthcare practice		
	<u>a 'fact', or is it</u>			3. Preceptors:		
	<u>an example of</u>			<ul> <li>Expand the Preceptor Education Program</li> </ul>		
	<u>our own bias?)</u>			to include above		

Goal Statement 3	Problem	Objective	Action needed	Steps to meet action	Resources	Responsible Entity Category
Develop a system (culture) for reporting racism	Power differentials prohibit students from reporting perceived racism by a faculty member.	Provide a reporting system	Develop and maintain multiple pathways and resolutions to report and address conflicts	<ol> <li>Create transparent, adaptable, confidential, safe, and respectful pathways for students to address individualized concerns</li> <li>Include an alternative pathway if standard reporting is not feasible or appropriate due to previous experiences</li> <li>Communicate reporting pathways to all of the COP</li> </ol>	Address Solution: There is a form on the Diversity & Inclusion site on InSite where students can report incidents. The link is https://rfums.wufoo.com/forms/incident-report-form  However, consider creating a COP-specific form in wufoo or another appropriate medium.  Supportive problem: https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4194634/#!po=8.97436  Leape LL. A Systems Analysis Approach to Medical Error. Journal of Evaluation in Clinical Practice. 1997;3(3):213–222.	Develop: Student Affairs with input from RFU Student Affairs, COP students, staff, faculty Approval: Administration (PEC) Staff AFC

Goal Statement	Problem	Objective	Action needed	Steps to meet action	Resources	Responsible Entity Category
Increase	Students do not	Provide	Davidan tha		Disable second about a size for	· ·
			Develop the	Create additional clinical experiences that	Black-owned pharmacies for	Experiential Education
exposure to	uniformly gain	pharmacy-	experiential	expose students to diverse patient populations	experiential site placement:	
diverse	exposure to diverse	specific and IP	curriculum to reflect	Rotations in pharmacies owned by Black,	1. https://blackownedchicago.com/	
environments	populations	interactions with	real life examples of	Hispanic, and other under-represented	2. <a href="https://www.supportblackowned">https://www.supportblackowned</a>	
and patients in		diverse patient	diverse populations	groups	.com/states/wi	
introductory and	Patients are less	populations		<ul> <li>Rotations in various geographical locations</li> </ul>	3. <a href="https://officialblackwallstreet.co">https://officialblackwallstreet.co</a>	
advanced	likely to self-			<ul> <li>Create student simulations within IPPE &amp;</li> </ul>	m/directory/	
pharmacy	disclose to their			APPE that specifically include Social		
practice	pharmacists if they			Determinants of Health and communication	Examples:	
experiences	feel no acceptance			with standardized patients unlike	-200 Pharmacy	
	from them			themselves, including examples of cultural	-M&R Prescription Center	
				differences in perception of tone, body	-Roseland Pharmacy	
				language, word meanings	-Benzer Pharmacy	
				Adding C3 requirements that requires students reflect on encounters pertaining to diversity (ie provider-patient communication)  Require at least one diversity & inclusion exercise in each syllabus, workbook, reflection  Invite black-owned pharmacy owners to RFUMS Career Fair to gain exposure prior to experiential education placement.	Need source of these quotes:  "Research has long indicated that poor persons and racial minorities are not viewed as desirable patients and healthcare providers deliver inferior care to persons of lower SES,"  "Accordingly, managed care plans are likely to view physicians who work in minority communities as undesirable and may also limit the physicians that their enrollees, including poor patients and residents of poor communities, can consult."  "Treatment was administered to blacks on charity wards, but care was always secondary"	

Goal Statement	Problem	Objective	Action needed	Steps to meet action	Resources	Responsible Entity
5						Category
Improve the	Students and	Include threads	Train students and	1. Review curriculum to find instances of	https://www-ncbi-nlm-nih-	Curriculum Committee
didactic and	faculty do not	through the	faculty and	ignorance/incomplete/revisionists	gov.ezproxy.rosalindfranklin.edu/p	Assessment
experiential	perceive social	entire curriculum	preceptors to	(mis)information	mc/articles/PMC2972524/	Committee
curriculum to	determinants of	that address	maintain an	2. Faculty review lectures to eliminate		
ensure students	health as a priority	systemic racism	objective and open-	inappropriate/inaccurate information	https://www-ncbi-nlm-nih-	
are developing	in COP curriculum	in pharmacy and	minded perspective	3. Provide resources for faculty to improve	gov.ezproxy.rosalindfranklin.edu/p	
and maintaining		healthcare,	when assessing,	teaching related to health disparities,	mc/articles/PMC2972524/	
skills that will	Reports of students	cultural	diagnosing and	sociopolitical and biological implications of the		
convey cultural	and faculty being	competency,	treating	concept of race	https://www-ncbi-nlm-nih-	
competency,	unaware of and	social	multicultural, multi-	4. Include appropriate clinical assessments and	gov.ezproxy.rosalindfranklin.edu/p	
and awareness	espousing culturally	determinants of	racial, and varied	treatment plans that acknowledge different	mc/articles/PMC5822940/	
of social	insensitive views	health	socio-economic	symptomatic expressions among races, e.g.		
determinants of			patient populations	disease states, clinical presentation of varied	https://www-ncbi-nlm-nih-	
health and	"Some words can			skin pigmentation	gov.ezproxy.rosalindfranklin.edu/p	
healthcare	have different		Improve curricular	5. Initiate social determinant of health training	mc/articles/PMC5023979/	
inequalities	meanings and		and student	within the curriculum		
	values in different		development	6. Create scenarios/practicals that:	https://pubmed-ncbi-nlm-nih-	
	cultures. Words like		regarding	<ul> <li>represent all patient populations</li> </ul>	gov.ezproxy.rosalindfranklin.edu/29	
	"action" and		communication skills	<ul> <li>demonstrate and assess cultural competency</li> </ul>	<u>723424/</u>	
	"power" in some			<ul> <li>teach appropriate responses to racist</li> </ul>		
	cultures remind the			encounters, i.e. coping and suspending	"Mind the Gap"	
	members of threats			reactions based on emotion		
	from the police,			7. Suggest IP student representatives added the	https://hbr.org/topic/Race	
	prison camps, war,			HIPS course design, to ensure diversity and		
	etc. A word like			inclusion is appropriately included	https://www.drugtopics.com/view/t	
	"asset" typically			8. Implement five strategies for detecting	ackle-disparities-from-the-pharmacy	
	refers to a house or			inappropriate medical treatment, in order of		
	a bank account. Ask			yield and intensity of effort are direct	https://www.higheredtoday.org/20	
	participants to			observation, chart review, computer	16/07/27/understanding-and-	
	describe the			screening, focus groups and voluntary	combatting-microaggressions-in-	
	meaning of a word			reporting	postsecondary-education/	
	before making any			9. Faculty and students create notes/charts as a	https://journals.lww.com/academic	
	assumptions."			tool to assess how verbiage, syntax and	medicine/fulltext/2019/01000/socia	
	Source of quote?			semantics reveal underlying racial bias	I_determinants_of_health_training_	
				10. Have students review their notes and	in u s .34.aspx	
	"I find it shocking			charts from students in other colleges/schools		
	that 40% of first-			to help students understand how charting	https://www.nytimes.com/2020/01	
	and second-year			may expose implicit bias	/23/podcasts/1619-podcast.html	
	medical students			-		
	endorsed the belief				https://www-ncbi-nlm-nih-	
	that "black people's				gov.ezproxy.rosalindfranklin.edu/p	
	skin is thicker than				mc/articles/PMC2972524/	

white peopl	e's." -			
AAMC <u>(need</u>			https://www-ncbi-nlm-nih-	
complete re			gov.ezproxy.rosalindfranklin.edu/p	
			mc/articles/PMC2972524/	
			https://www-ncbi-nlm-nih-	
			gov.ezproxy.rosalindfranklin.edu/p	
			mc/articles/PMC5822940/	
			inc/ di ticics/ i Wicsozzs+o/	
			https://www-ncbi-nlm-nih-	
			gov.ezproxy.rosalindfranklin.edu/p	
			mc/articles/PMC5023979/	
			https://pubmed-ncbi-nlm-nih-	
			gov.ezproxy.rosalindfranklin.edu/29	
			-	
			<u>723424/</u>	
			https://www.ncbi.nlm.nih.gov/book	
			s/NBK220337/	
			hattana / /	
			https://www.aamc.org/news-	
			insights/how-we-fail-black-patients-	
			pain	
			Book: Minding the Gap (clinical	
			scenarios with people of black and	
			brown skin).	
			https://www.aamc.org/news-	
			insights/how-we-fail-black-patients-	
			<u>pain</u>	

Goal Statement	Problem	Objectives	Action needed	Steps to meet action	Resources	Responsible Entity
6						Category
Expand co-	Unexplored	To instill racial	Identify existing	1. Include a menu of multicultural experiences	https://www.ajpe.org/content/82/2	Student Affairs,
curricular_efforts	opportunities for	competency into	and/or develop new	that satisfy required C3 components (w/	<u>/6984</u>	Associate Dean for
to train and	students exist for	activities that aid	opportunities for	reflection)		External Relations,
expose students	multicultural	in students'	students to interact			Student Organization
to a	healthcare and	personal and	with and provide	2. Promote ICC volunteer shifts for increased		Advisors
multicultural	community service	professional	service to diverse	exposure		
environment	experiences	development, as	communities			
		described in the		3. Facilitate student organization outreach		
	Example:	Key Elements of		efforts in diverse communities; include		
	The ICC is under-	ACPE		faculty from Pharmacy Practice and		
	utilized by COP	Accreditation		Pharmaceutical Science		
	students, given it is	Standards 3 and				
	a physically close	4				
	clinical facility					
	where students can					
	be exposed to					
	diverse patient					
	populations and an					
	Interprofessional					
	learning					
	environment.					
	ICC is not presented					
	appropriately in					
	recruitment and					
	admission					
	processes and					
	materials.					
	Students may only					
	find out if an					
	interviewer					
	discusses it.					
1						

Goal Statement	Problem	Objectives	Action needed	Steps to meet action	Resources	Responsible Entity
7						Category
Expand	Student	Provide life	Raise awareness of	Class councils add extracurricular activities	(consider reducing number of	Class councils
extracurricular	organizations and	experiences	need and	section to class meeting agendas	mandatory volunteer hours if	Student organizations
efforts to train	other	beyond the	opportunity for		attending cultural events)	Associate Dean for
and expose	extracurricular	curriculum that	service to	2. Student organizations and staff to facilitate		External Relations
students to a	efforts pay	instill sense of	multicultural	community outreach events in addition to		
multicultural	insufficient	multicultural/mu	communities	RFU and COP lead efforts		
environment.	attention to serving	lti-racial				
	and advocating for	healthcare		3. Class council and student organization		
	multicultural	service in		fundraisers to support local and national		
	populations	students and		organizations actively fighting against racial		
		empower them		inequality		
	Unexplored	to promote				
	opportunities for	diversity and		4. Initiate community volunteering for students		
	students exist for	address racial		(consider mandatory requirement)		
	multicultural	inequities				
	healthcare and			5. Invite culturally and racially diverse guest		
	community service			speakers who are Subject Matter Experts in		
	experiences			racial inequalities in healthcare		
				6. Promote (require?) and facilitate attendance		
				at RFU and other cultural events		

Goal Statement	Problem	Objectives	Action needed	Steps to meet action	Resources	Responsible Entity
8						Category
Improve	There is a lack of	Establish	Improve recruitment	1. Introduce diversity advocates (responsible for		Admissions
diversity among	diversity and	processes	and promotion	ensuring the representation of minority	https://www.pharmaceutical-	Director of Outreach
the faculty, staff,	underrepresentatio	whereby broad	efforts to assure	groups) in all committees.	journal.com/opinion/comment/dem	
administration,	n of multicultural	representation	diverse students,		anding-change-pharmacy-	
and student	populations in	of multicultural	faculty, staff, and	2. Improve efforts to attract minority students to	professionals-must-unite-to-stamp-	
population.	academia and the	groups is	administrators	student organizations (establish a diversity	out-racial-	
	pharmacy	represented in		position?)	discrimination/20205691.article?firs	
	profession in	College of			<u>tPass=false</u>	
	general. This	Pharmacy		3. Develop new and expand existing specific		
	extends from	students, staff,		outreach efforts for diverse and minority	https://www.annualreviews.org/doi	
	students, faculty,	and faculty. It is		student applicant pools	/full/10.1146/annurev-publhealth-	
	and staff, to the	expected that			040218-043750	
	workforce.	over time diverse		4. Recruit and sustain diverse and minority	S	
		students will		faculty members		
	Black and	enter and bring			Several COP faculty and students	
	multicultural	diversity to all		5. Create a mirroring representation of the	have connections to HBCU's.	
	individuals have	areas of the		pharmacists and patient populations served	(Kristen, John, and Ravyn).	
	limited exposure to	pharmacy				
	pharmacists who	workforce.		6. Partner with HBCU colleges (geography does		
	they can identify			not need to be a limitation) & predominantly		
	with racially and			Black and Hispanic high schools		
	culturally.					
	•					

<b>Goal Statement</b>	Problem	Objectives	Action needed	Steps to meet action	Resources	Responsible Entity
10						Category
Extend efforts to	Despite being	The College of	Create events and	1. Support local and national organizations	https://www.pbahealth.com/how-	Dean for External
support	geographically	Pharmacy is	pathways for	actively fighting for equality	to-create-a-community-outreach-	Relations
advocacy and	positioned to help	recognized as a	personal, local, state,		program-at-your-pharmacy/	
impact policy for	marginalized	strong	and national	2. Create and support College-sponsored events		
marginalized	communities,	contributor to	advocacy	to raise awareness of issues that impact	Possible specifics:	
communities	advocacy at RFUMS	advocacy efforts		marginalized populations with respects to		
within local,	can improve at the	addressing	Ensure all types of	healthcare	Hold a diabetic supplies drive.	
state, and	local level. More	inequalities	healthcare		Collect donated test strips, lancets,	
national	can be done to		professionals	3. Develop and/or expand interprofessional	monitors, and insulin to distribute to	
organizations	ensure we connect		understand and	efforts for equal access to healthcare	persons with diabetes in need (if it is	
	with these		address the need for		legal in the state)	
	communities		healthcare to be			
			equitably accessed		Work with local social services and	
	There is insufficient		by ALL patients		community resources to schedule	
	attention to				one-on-one consultations with low-	
	advocacy for				income patients to discuss ways to	
	marginalized				save money on prescriptions and	
	communities at the				provide free medication reviews	
	state and national					
	level					