

Q&A Session for On-Site Research Activities – October 7, 2020

Comment – All autoclaves that should be on the maintenance plan have been noted and the list has been updated. All autoclaves in the IRP are currently working as they should be. An annual complete preventative maintenance will be performed within the next few weeks.

Dr. Kaplan has asked that Renee send all invoices for autoclaves and dishwasher repair be sent to the EVP for Research Office.

Q: As part of research, are outside participants allowed to come to the University? Specifically, participants/volunteers (amputees) as part of a research study?

A: Family members/children should not be coming to the University. A collaborator is permitted. When it comes to volunteers who are participating in a study, they MUST follow 2 levels in order to participate – (1) as approved in the Research Guidelines stipulated by the IRB [<https://rfums-bigtree.s3.amazonaws.com/files/resources/guidance-for-in-person-human-subjects-data-collect.docx>] (2) as stipulated in the Research Guidelines set forth by the EVP for Research [<https://rfums-bigtree.s3.amazonaws.com/files/resources/rfu-on-site-research-resumption-guidelines-6-3-202.pdf>].

Q: Any updates as to the use of refrigerators or microwaves in the IRP?

A: The situation is being assessed monthly, but as of this date remains unchanged. Administration will continue to monitor this but for now we need to continue to be cautious and therefore, use other approved options when it comes to food/lunch.

Q: In the University Library and the Café there are table tents that alert people whether a table has been used and if it needs to be sanitized. There is no such system in place in the IRP atrium. Can this type of system be implemented in the IRP atrium area?

A: Bob Jackson will assess this, as he thought periodic checks were being done. He will try to devise a schedule where this will be included in checks and cleaning throughout the day. Further information will be made available after he has checked on the current maintenance schedule.

Q: IT issue - Due to broken connectivity over the weekend from a power outage/surge, Michael Griffin had to have his computer “unlocked” by IT help-desk. The Help desk took 50 minutes to respond and unlock his computer.

A: Dr. Kaplan told Michael to reach out to Rick Loesch and provide him with this information. It was also recommended for future issues to contact Steven Kinney who oversees the help desk.

Q: Have issues with EDUROAM improved?

A: There is still an active Help desk ticket in the system. It seems there are still issues and David Hammegren is working daily to rectify them. It appears to be hit/miss and Dr. Kaplan suggested that anyone having connectivity issues to alert Julie Wagner in the EVP office. Be specific as to location and what time of day there was a problem. This information will then be forwarded to the help desk.

The next Q&A Forum is scheduled for October October 21, 2020.