Q: What is the plan for temperature taking upon entry into the building? When I arrived on 6/16, there was no Security or anyone taking temperatures.

A: This is a work in progress, and we are still in the learning/hiring enough personnel mode to get this working smoothly. We are putting our best effort forward and hope to have in the next few days sufficient personnel at the IRP entrance to have it staffed from 7 AM to 4 PM. EVERYONE should be entering only through the IRP entrance during the June/July phase of the resumption of on-site research activities.

Q: Please provide clarification on when people are allowed to work in their offices.

A: All researchers working on experiments can work in their office while they are attending to their experiments in the laboratory. ALL other office work should be done remotely. Only limited office time is allowed during this phase.

Q: Can there be anonymity while reporting an individual who is violating the guidelines set forth in the resumption of on-site research activities document?

A: Yes, all reports of non-compliance to either HR or Dr. Kaplan’s office will be held in the strictest of confidence.

Q: When should masks be worn?

A: Masks should be worn in all common areas (halls, elevators, washrooms, and laboratory space, etc). This is required of all Research staff/Contractors/Visitors etc.

Q: When entering the building the Security staff member who took my temperature, touched the thermometer to my forehead. Are the thermometers being sanitized? Can we just have the Security personnel sanitize the thermometer prior to taking one’s temperature as they enter the building?

A: John Nylen advises that there is still training to be done and this issue will be corrected immediately. The thermometer is not supposed to touch your forehead and if it does the staff will sanitize the thermometer before anyone else gets their temperature taken.

Q: There will be a few personnel who will need to be in their offices during the LCME Mock/Real visits in mid-late July. Will these personnel be required to get a COVID test prior to their being on campus, even though they will be in their office?

A: Those faculty who will be here in their individual offices several days in a row for much of each day should get a COVID test. This is for their safety as well as the safety of other personnel. This will provide best practice, as there will be opening of doors, restroom breaks, and other common areas (e.g., vending) could be affected. Those who are only in their office for an hour or two and then leave the campus do not need to get tested.
Q: Will there be hand sanitizer stations set up in the IRP?

A: Through the Facilities department there will be hand sanitizers and wipes available upon request. Please let Bob Jackson’s office know what you need and it will be delivered to your area.

Q: Besides the IRP, what about the tenants of the HELIX 51 incubator? Are they allowed to request sanitizers and wipes for their area?

A: Yes, safety is important for all. John has asked Bob Jackson to look into getting foam sanitizer stations to put at the entrance areas of HELIX 51. ALL personnel should be entering through the IRP entrance, until we are ready to open more entrances. As we gear up, this will help us provide sufficient sanitizing stations for the HELIX 51 incubator.

Q: I was tested on June 15. How likely will it be that I will need to be re-tested in a couple of weeks?

A: It is unlikely that you will need another test, unless you are having symptoms or have been exposed to someone who has tested positive.

Q: Are the Industry people supposed to be following the same guidelines as the researchers?

A: YES.

Q: If a Researcher has tested positive for COVID, are we alerted to this positive test?

A: HIPPA regulations prohibit us from releasing the person’s name. The positive person must notify the Lake County Health Department. LCHD will ask for contact tracing, and follow up with the person.

Q: The phone app required is only good on Apple products and with specific operating systems. It does not work on all phones.

A: The app was chosen because it was the least intrusive to everyone’s personal space. If you are unable to use it on your phone, you can log into the application using your computer.

Q: When asked to sign in today, I was asked to use a shared pen. Might this be a point of contact and contamination?

A: Yes. It has been suggested that Security sign your name for you or you provide your own pen to sign yourself in. Again, we are working to improve our best practices and train our staff to do the same.

Q: When flushing toilets, there is concern of contamination through aerosols. How do we handle this?
A: It is highly recommended that everyone wears masks and thoroughly wash their hands. We will look into signs to warn people about the aerosol potential.

Comment: Kudos to the Beaman Clinical laboratory. An individual was tested at 10 AM 6/16 and had their results by 6PM on the same date.